

## Case Study: Belfast Laganside Court Complex

Opened by her Majesty the Queen, Internet Videocommunications designed and installed the state-of-the-art video conference system at the £30 million Laganside Courts Complex in Belfast.

*“Internet Videocommunications’ professionalism, reliability and unrivalled technical and service excellence has delivered the seamless deployment of conferencing technology that helps streamline court processes.”*

### Challenge

- The implementation of video conferencing in the 16 courtroom complex.
- Streamlining court process’
- The ability to question vulnerable witnesses remotely via video link.
- The need for instant evidence distribution.
- Establishing links between Northern Ireland prisons, the young offenders centre and the Magistrates Court.

### Solution

- Internet Videocommunications developed, installed and maintained all of the Laganside Court Complex’s systems for visual and broadcast evidence distribution.
- Remote video links were installed in 5 of the 16 courtrooms to enable witnesses to give evidence without the stress, cost and security issues of appearing in person.
- Remote video links were set up to link prisons, young offenders centres and the Magistrates Court.
- Two courtrooms were equipped to provide for the “courtroom of the future” to help streamline the case management system in line with the civil and criminal justice reviews.



### Results

The video enabled courts now process cases up to four times faster and evidence can be distributed instantly to all parties securely via the distribution infrastructure.

It allows vulnerable and sensitive witnesses, or those unable to travel to the courtrooms, to be questioned remotely via video link.

This deployment is part of an ongoing programme of video-enabling in the Northern Ireland Court Service undertaken by Internet Videocommunications.